



Kelsey Kingsbery

Partner

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Related Services

Litigation ■ Insurance Litigation & Regulation ■ High Exposure Claims, Coverage & Bad-Faith Defense
■ Class Action & Multidistrict Litigation ■ Financial Services Litigation ■ Health Care Litigation ■ TCPA
Counseling & Litigation

Kelsey Kingsbery represents clients in a wide variety of complex commercial litigation matters in trial and appellate proceedings, with a special focus on consumer class action defense, business torts, and contract disputes. She has substantial experience representing clients in major consumer class actions and a broad range of other complex litigation involving insurance coverage, financial services, and health care. Kelsey has been recognized by *The Best Lawyers in America*® as “One to Watch” in the area of Commercial Litigation for 2021–2024.

She graduated magna cum laude from Boston University School of Law, where she served as an article editor for the *Boston University Law Review*. She earned a B.A., cum laude with distinction, from Duke University.

Before law school, Kelsey taught high school Spanish in South Los Angeles through Teach For America.

Representative Experience

- Defended dozens of matters involving alleged violations of the Telephone Consumer Protection Act, including multiple nationwide class actions.
- Advising numerous clients on best practices for compliance with various federal and state privacy and consumer protection statutes, including the Telephone Consumer Protection Act, Fair Credit Reporting Act, and Fair Debt Collection Practices Act.
- Counsel to a leading wireless service provider in multidistrict litigation and related mass arbitration claims arising from a cyberattack resulting in more than 40 putative class actions.
- Representing multiple global health insurance companies in litigation matters across the country involving out-of-network reimbursement disputes, including ERISA violations and state-law claims.
- National counsel to a Fortune 50 global health insurance company in complex litigation and arbitration.
- Representing multiple international insurers in numerous coverage litigations in state and federal courts.
- Representing a major cellular telephone service provider in consumer protection class actions and individual cases throughout the country.
- Represented numerous clients in a wide range of employment litigation, including violations of noncompetition agreements and theft of trade secrets.

Publications & Presentations

Publications

- “No Spokeo Redux, No Federal Circuit Unanimity for FCRA Class-Action Standing,” *Consumer Financial Services Law Report*, Vol. 21, No. 17, March 6, 2018.
- “When the Bureau Bites: Contested Litigation with the CFPB,” *Consumer Financial Services Law Report*, Vol. 20, No. 20, April 11, 2017.

Presentations

- BCBS 2024 Law, Audit, Compliance & Ethics Conference, Blue Cross Blue Shield Association, Nashville, TN, May 20–22, 2024.

Professional & Community Engagement

- U.S. District Court for the Eastern District of North Carolina
- U.S. District Court for the Middle District of North Carolina
- U.S. District Court for the Western District of North Carolina
- U.S. District Court for the Northern District of Illinois
- U.S. District Court for the Eastern District of Michigan
- Ninth Circuit Court of Appeals

Education

- Boston University (J.D., 2013)
- Loyola Marymount University (M.A., 2010)
- Duke University (B.A., 2008)

Admitted to Practice

- Illinois
- North Carolina